



Products That Last

Sustainability Circle Kick-Off Event

The Why?

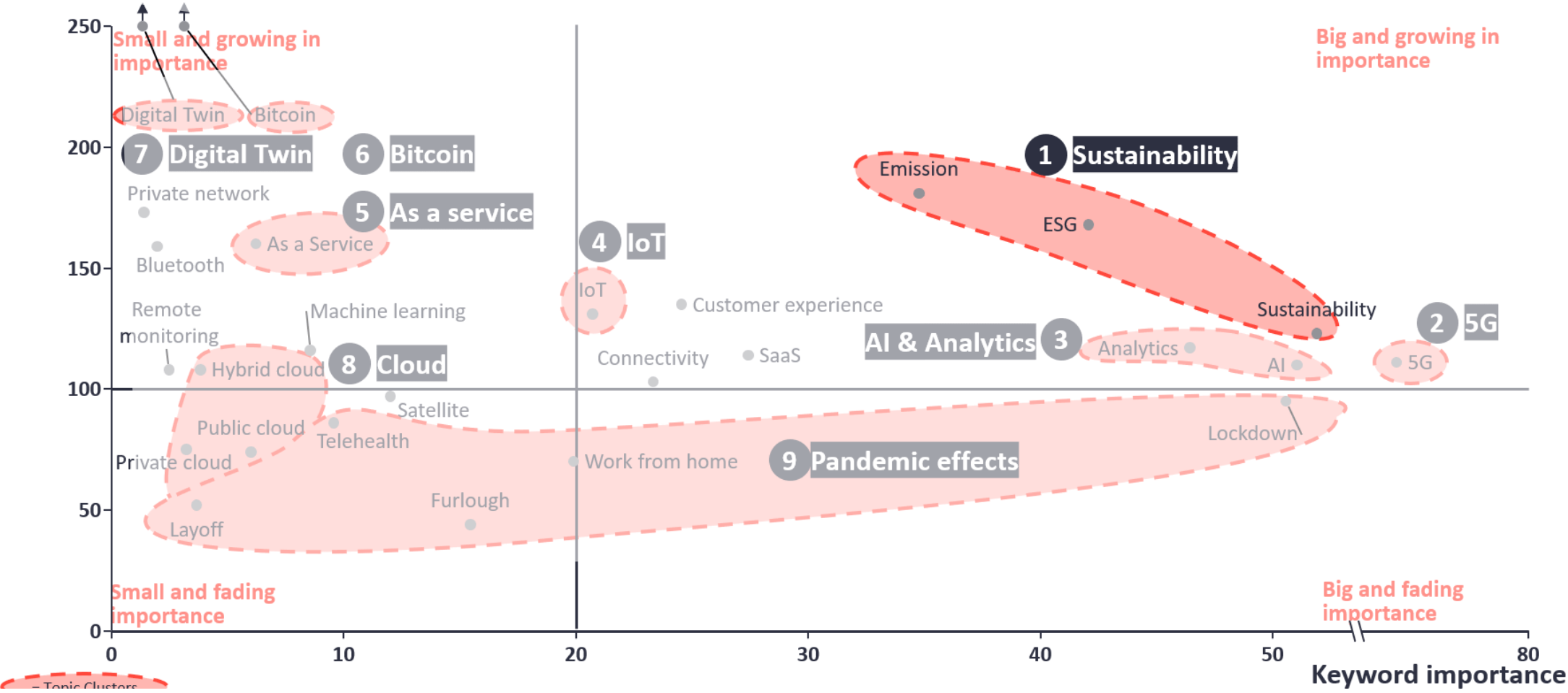
Why Sustainability?

ESG = Environmental Social Governance

What CEOs talked about in Q4/2020 (vs. Q3/2020)

Keyword growth

Q4/2020 vs. Q3/2020 (Index 100=Q3/2020)



Why Sustainability?

Quotes from **BlackRock's letter to the CEOs** of its holdings:

[...] **Sustainability** will be BlackRock's **new investment standard**.

[...] we are facing a **fundamental transformation** of the financial world.

[...] **Climate change** is almost always the **most important topic** in discussions with our clients.

[...] we will see **faster changes in capital allocations** than in climate itself.

[...] We will **divest from investments that pose significant sustainability risk**, such as securities of coal producers.

[...] I have experienced a number of financial crises, all of which were temporary. **Climate change is a different story**.

[...] Companies, investors and governments therefore need to prepare for a **significant reallocation of capital**.

[...] **Every government, every company and every investor has to deal with climate change**.



Larry Fink
CEO BlackRock
(7,4 Billionen US\$)

Sources: www.blackrock.com/ch/privatanleger/de/larry-fink-ceo-letter
www.blackrock.com/ch/privatanleger/de/blackrock-client-letter

Why Sustainability?



Why our customers will embrace sustainability

New Competitive Advantage

Customers and Employees

Regulations (Green Deal)

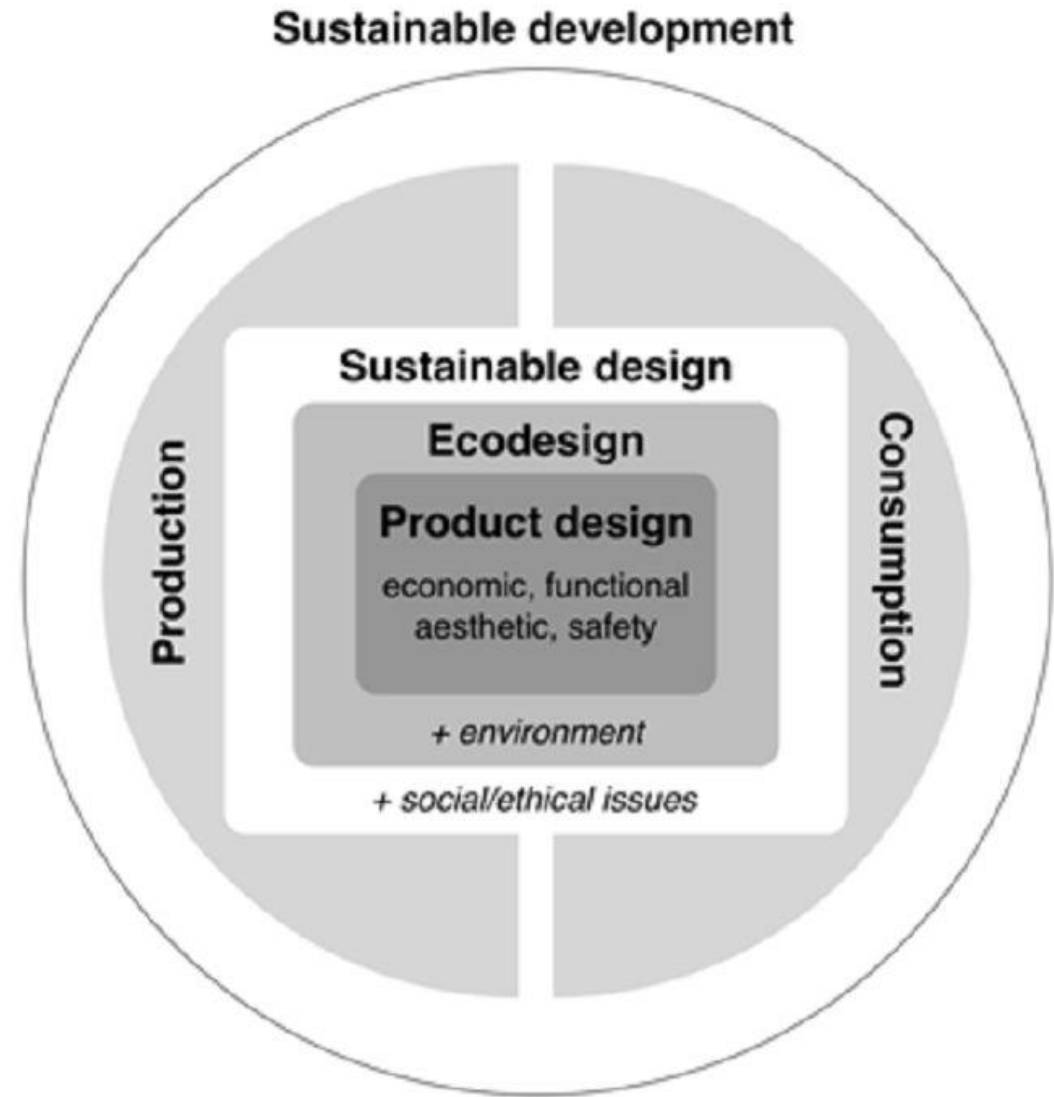
Public Funding



The How?

Some important terms

- Ecodesign vs. Sustainability Design
- Cradle to Grave → Cradle to Cradle
- Circular Economy (“Kreislaufwirtschaft”)
- Rebound effect
- Green Premium
- SGDs



Source: Ursula Tischner (2001)

Some important terms

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Three generic approaches to sustainability

Efficiency

enhancing resource productivity



e.g., 2.500 miles on
1 liter of gasoline

Consistency

technologies consistent with nature



e.g., replacing fossil energy
with renewable energy

Sufficiency

a modest but adequate scale of living



e.g., minimalism, frugalism,
tiny houses, car-sharing

Business Models

Sell more,
sell faster



Circular Economy

“A framework for an economy that is restorative and regenerative by design.”

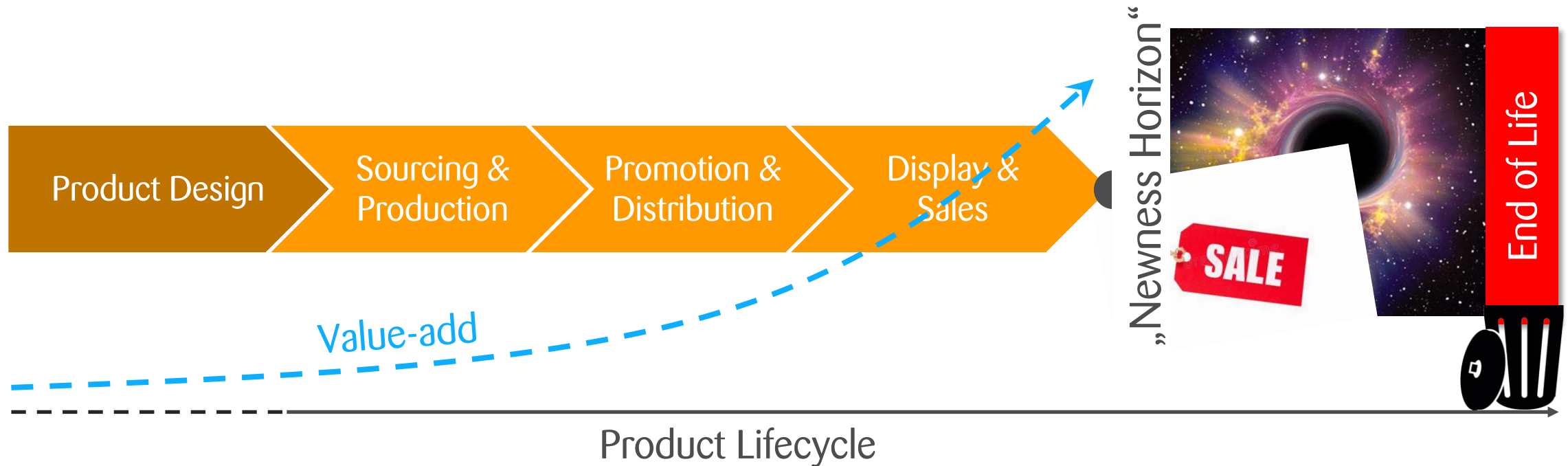
- Design out waste and pollution
- Keep products and materials in use
- Regenerate natural systems

➔ Economic activity that builds and rebuilds overall system health

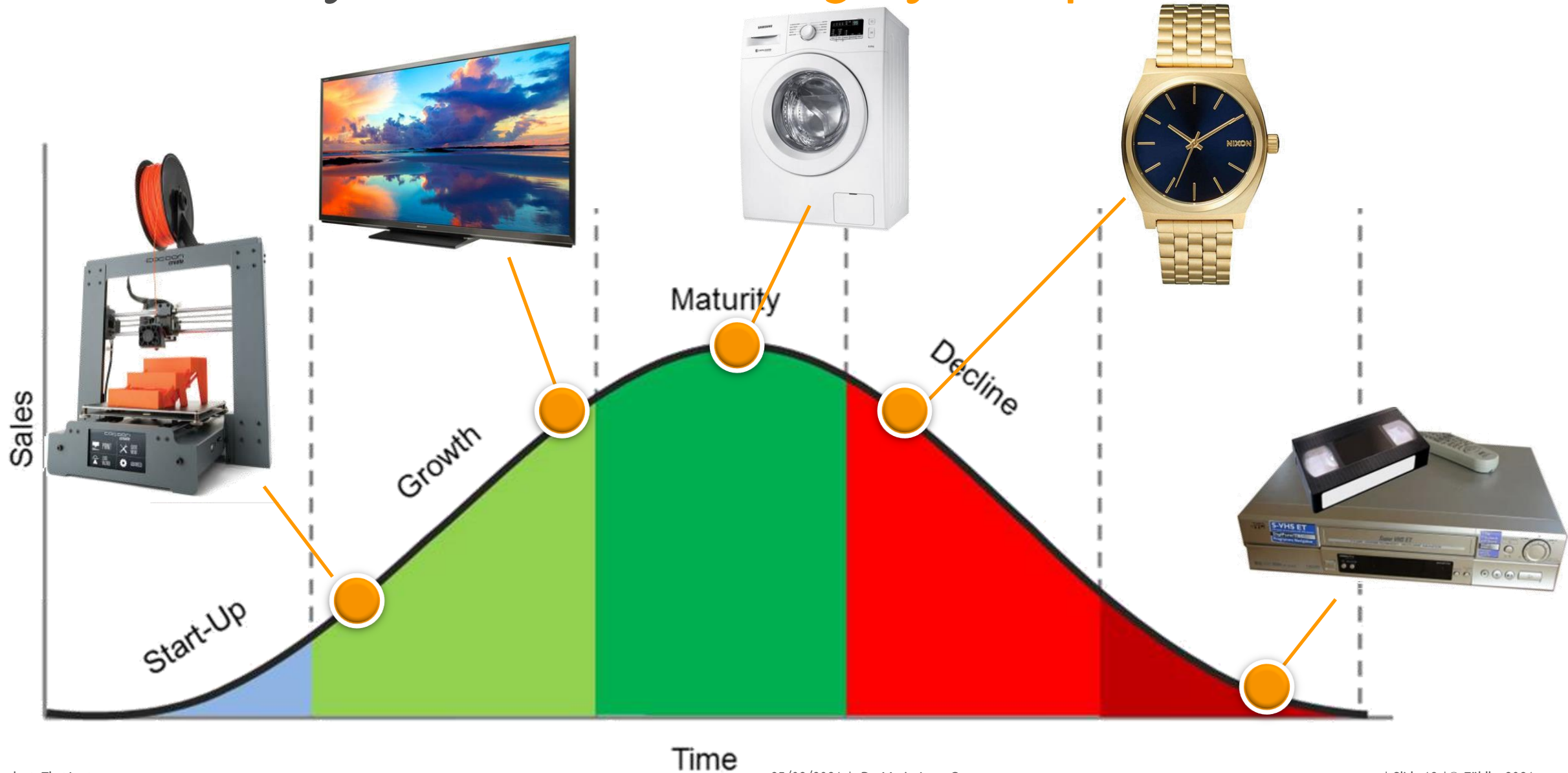
Business Models

Money made from selling new products
(classic perspective of designers and entrepreneurs)

Money made from products
in use and product's afterlife

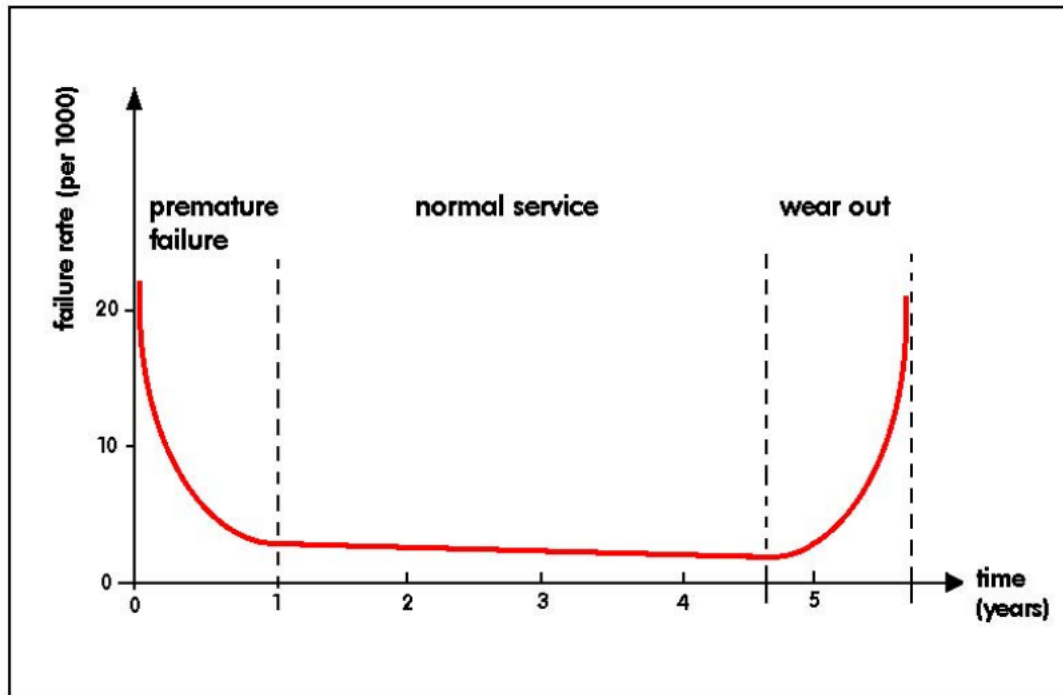
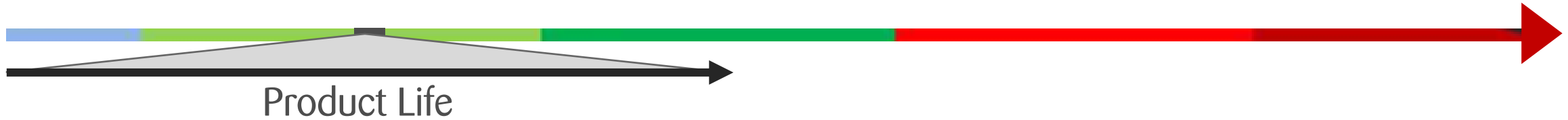


Product Lifecycle I (Product Category Perspective)

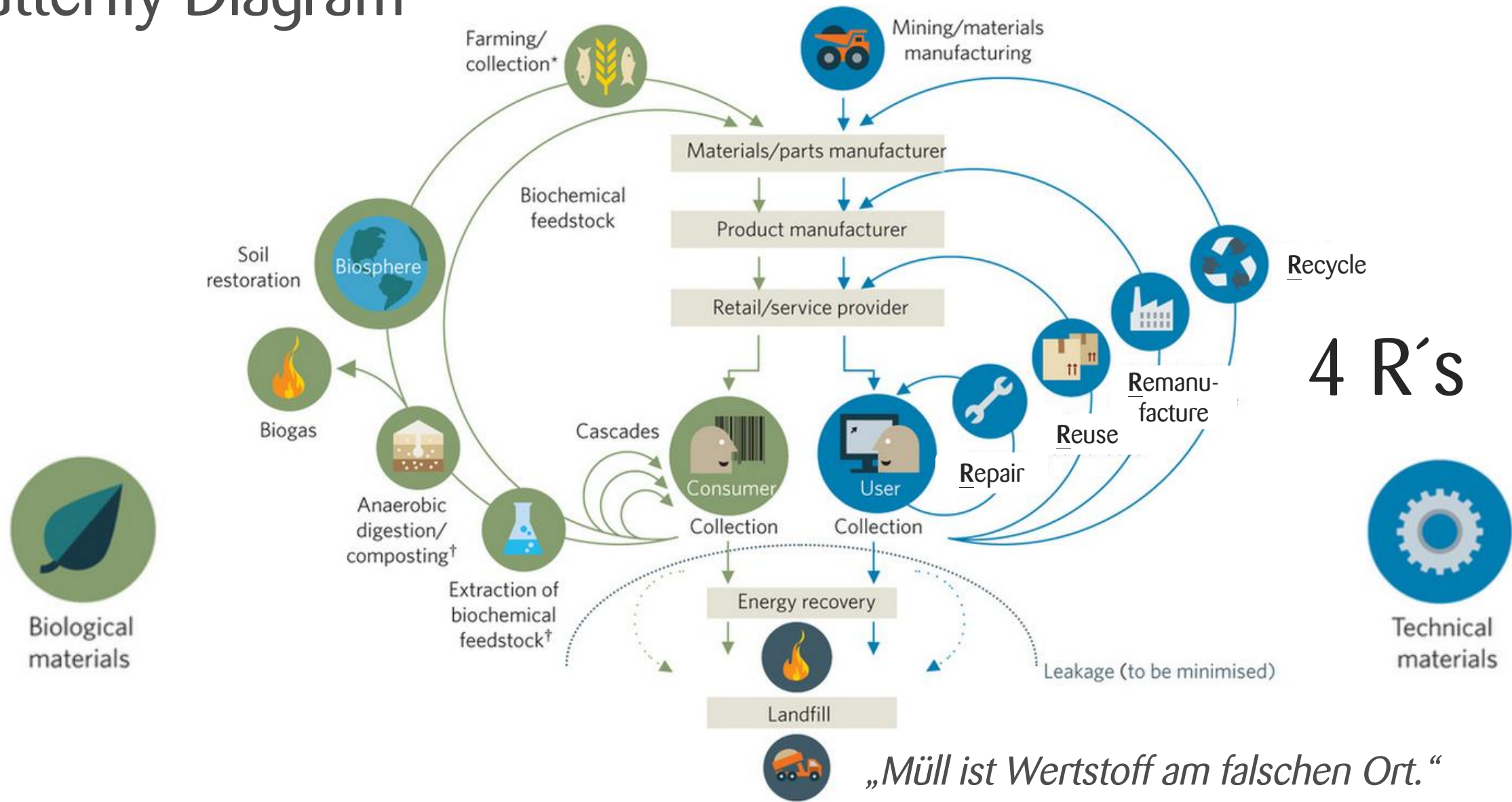


Product Lifecycle II (Single Product Perspective)

Product Service Life = *the time a product is offered*

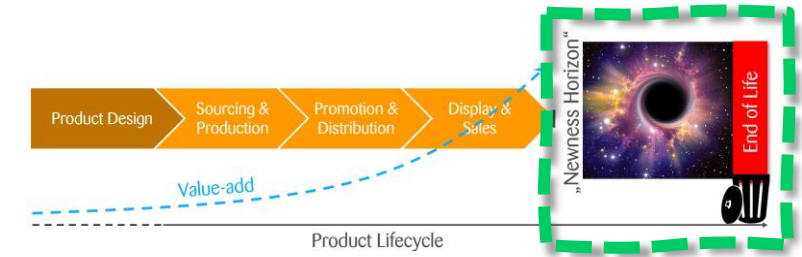


Butterfly Diagram



„Müll ist Wertstoff am falschen Ort.“

Sustainable Business Model Archetypes



**Sell more,
sell faster**

**Throwaway products
with a short lifespan**



Long Life Model

Products with a
long lifespan +
after-sales
services fees



Hybrid Model

Sales of a durable
product + repeat
sales of cheap
products with a short
lifespan
(e.g. coffee pads,
print cartridges, razor
blades)



**Gap Exploiter
Model**

Services on value
gaps in existing
systems (e.g.
shoeshine, repair
shops, eBay, up-
cycler)



Access Model

Fee for access to
durable products
(e.g. carsharing, tool
rental, leasing &
renting)



**Performance
Model**

Fee for predefined
results
(e.g. cloud,
transport, turbines)

Circular Design Principles

Design for Attachment and Trust



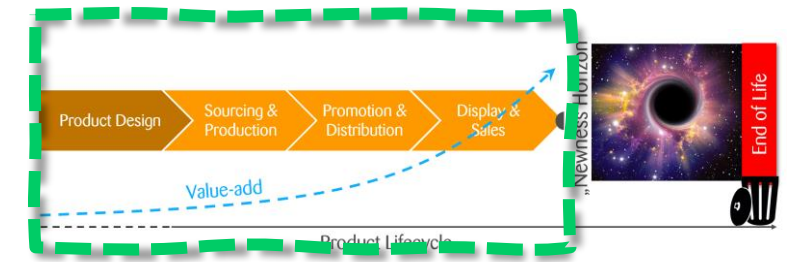
Design for Durability



Design for Maintenance and Repair



Design for Adaptability and Upgradeability



Design for Standardisation and Compability



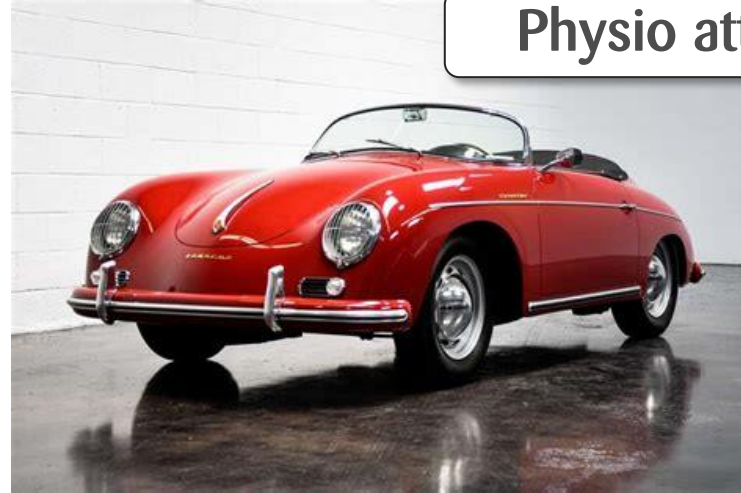
Design for Dis- and Reassembly



Design for Attachment and Trust



Socio attachment



Physio attachment



Ideo attachment



Psycho attachment

Design for Durability



> 20 years

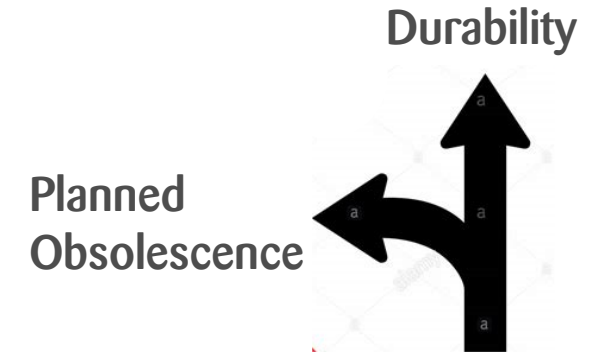


> 25 years



10-20 years

Planned Obsolescence



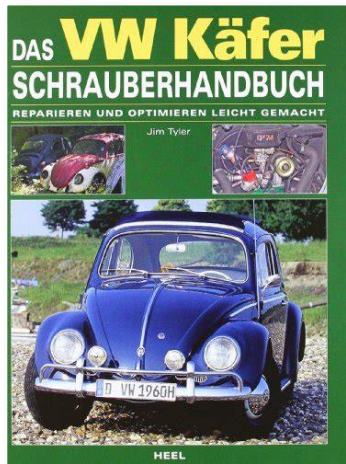
Designing a product with an artificially limited useful life

- use inferior materials or suboptimal component layouts which cause excessive wear
- Prevention of repairs and non-user-replaceable batteries
- Foster perceived obsolescence (e.g. fashion trends)
- Systemic obsolescence (e.g. no forward compatibility of software updates)
- Programmed obsolescence (e.g. printer cartridge “empty” notifications)
- Legal obsolescence (e.g. non-electric cars only in special areas)

Design for Standardisation and Compatibility



Design for Ease of Maintenance and Repair



Design for Adaptability and Upgradeability

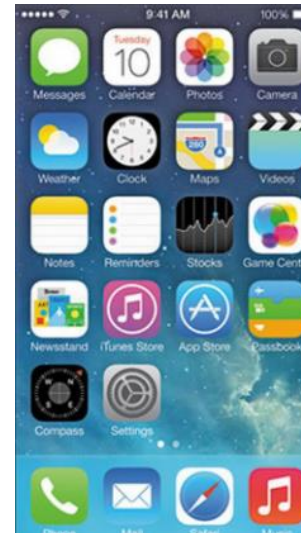
FAIRPHONE



RAM „Riegel“



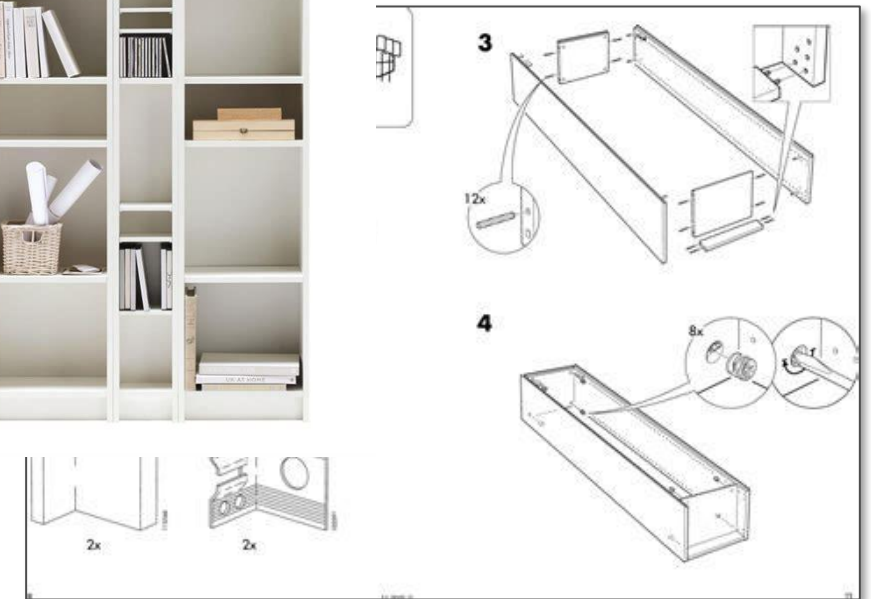
Apps



Design for Dis- and Reassembly

AXIOM

Open Source Cinema Camera



Design for Recycling

Choose recycled materials

Minimize number of materials used

Avoid paints, additive, surface treatments

Avoid disfavorable material combinations

Enable easy separation of hazardous, toxic, or not conventionally recyclable